



MISSOURI
COMMISSION ON
HUMAN RIGHTS

DISCRIMINATION
IN PLACES OF PUBLIC ACCOMMODATION IS PROHIBITED



TAKE ACTION
FILE A COMPLAINT

If you believe you have been discriminated against
in regard to a place of public accommodation,
you may contact us about filing a complaint of
discrimination using the information below.

Note: complaints must be filed within 180 days
of the alleged discrimination.

CONTACT US

MISSOURI COMMISSION ON HUMAN RIGHTS

Email: mchr@labor.mo.gov

421 East Dunklin Street
P.O. Box 1129
Jefferson City, MO 65102-1129
573-751-3325

Toll-free Discrimination Complaint Hotline: 877-781-4236
TDD/TTY: 800-735-2966
Relay Missouri: 711

The statutory purpose of the Missouri Commission on Human
Rights is to prevent and eliminate discrimination based on
protected categories under the Missouri Human Rights Act (Act)
in employment, housing, and places of public accommodations
through education and the enforcement of the Act.

The Missouri Commission on Human Rights is an equal
opportunity employer/program. Auxiliary aids and services are
available upon request to individuals with disabilities.

The Missouri Human Rights Act makes it illegal for places
of public accommodation to deny access to or treat
someone unequally because of an individual's race, color,
religion, national origin, ancestry, sex, or disability.

Places of public accommodation include places or businesses
offering or holding out to the general public goods, services,
privileges, facilities, advantages, or accommodations for the
peace, comfort, health, welfare, and safety of the general public
or such public places providing food, shelter, recreation, and
amusement. - Section 213.010(15), RSMo.

PLACES OF PUBLIC ACCOMMODATIONS INCLUDE BUT
ARE NOT LIMITED TO:

- Restaurants, Movie Theaters, Sports Stadiums,
Bars, Gas Stations, Hotels/Motels,
Retail, Schools, State, County, or
City Facilities

DISCRIMINATORY PRACTICES PROHIBITED BY THE
MISSOURI HUMAN RIGHTS ACT INCLUDE:

- Refusing to provide service.
Being inaccessible to a person with a disability.
Setting different terms or conditions for services or
facilities.
Failing to reasonably accommodate an individual's
disability to allow the individual to use and enjoy the
place of public accommodation.
If parking is provided, failing to provide adequate
accessible parking spaces.
If a public restroom is provided, failing to provide an
accessible public restroom.
Failing to provide an accessible entrance.

MISSOURI
DEPARTMENT OF LABOR
& INDUSTRIAL RELATIONS

State regulation 8 CSR 60-3.010 requires this notice be posted in all places of business
or establishments that are subject to the Missouri Human Rights Act.

VISIT US



MCHR-7 (10-21) AI

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